Wunderlich-Malec

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WM ENGINEERING SOLUTIONS · SINCE 1981

Information Technology (IT) Can Be An Unknown Beast To Tame.

Don't Worry We're Technology Animal Tamers!

ESOP — **Employee Owned. Customer Focused.**

IT Managed Services

Email: IFN@wmeng.com

Wunderlich-Malec's IT Managed Services Is Your Best Choice To Domesticate Your Unpredictable IT Digital Animal!

Taming the IT needs of any organization can be challenging. We understand your digital safari & its challenges as you journey through new & established technologies. Our team will help you establish a user centric approach that meets all your IT needs. We ensure all your data is secure, selected, transmitted, & connected including wireless communications. As a digitally transformative firm we are your guide for IT & its engineering challenges. Through collaboration we'll provide innovative solutions that will not only meet but exceed your expectations.

We've Made Your IT Cybersecurity Our Priority

Cybersecurity is an important concern for any organization. It's critical to keep your network, technologies & proprietary information safe & secure. Having a Chief Information Officer (CIO) & or Chief Information Security Officer (CISO) overseeing these issues is a priority. We understand the challenge of finding the right individual or having the budget for this resource, which is why we've created our Virtual CIO/CISO support service.

Virtual CIO/CISO Services
- *Virtual Chief Information Officer*
- *Virtual Chief Information Security Officer*
- *Align IT with organizations needs*
- *Select best applications for the organizations needs*
- *IT budget planning*

We've Created A Portfolio Of IT Services To Meet All Needs

IT On Demand Administration
- *Help Desk* for user change, provisioning, & break/fix requests
- *Applications* vendor SME coordinate

Network Health & Security
- *Provision servers both on premises & in the cloud, or we are able to host virtual servers in our data centers*
- *Monitor & maintain network, server, & storage equipment*
- *Monitor threat evolution & maintain security updates*
- *Perform backups & recovery*
- *Maintain antivirus system*
- *Update Windows & applications*
- *Maintain workstation, laptop, & printer inventory*
- *Manage secure remote access with MFA*

Continuous Education
- *End-user training*
- *Security awareness training*

Planning & Reporting
- *Monthly service ticket history*
- *Quarterly report*
- *MS security score review*
- *Inventory reporting*

Cloud Services
- *Cloud-based endpoint management*
- *Cloud managed print*
- *Cloud hosting solutions - AWS & Azure*

Application Managements
- *Email*
- *Existing ERP*
- *Office 365 & M365*

Cybersecurity
- *Internal & external vulnerability scanning*
- *Penetration testing*
- *Incident management & response*

IT Managed Services