



***Information  
Technology (IT) Can  
Be An Unknown  
Beast To Tame.***

***Don't Worry  
We're Technology  
Animal Tamers!***



**Employee Owned. Customer Focused.**

***IT Managed Services***



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## ***Wunderlich-Malec's IT Managed Services Is Your Best Choice To Domesticate Your Unpredictable IT Digital Animal!***

Taming the IT needs of any organization can be challenging. We understand your digital safari & its challenges as you journey through new & established technologies. Our team will help you establish a user centric approach that meets all your IT needs. We ensure all your data is secure, selected, transmitted, & connected including wireless communications. As a digitally transformative firm we are your guide for IT & its engineering challenges. Through collaboration we'll provide innovative solutions that will not only meet but exceed your expectations.

### ***We've Made Your IT Cybersecurity Our Priority***

Cybersecurity is an important concern for any organization. It's critical to keep your network, technologies & proprietary information safe & secure. Having a Chief Information Officer (CIO) & or Chief Information Security Officer (CISO) overseeing these issues is a priority. We understand the challenge of finding the right individual or having the budget for this resource, which is why we've created our Virtual CIO/CISO support service.

#### ***Virtual CIO/CISO Services***

- *Virtual Chief Information Officer*
- *Virtual Chief Information Security Officer*
- *Align IT with organizations needs*
- *Select best applications for the organizations needs*
- *IT budget planning*

### ***We've Created A Portfolio Of IT Services To Meet All Needs***

#### ***IT On Demand Administration***

- *Help Desk for user change, provisioning, & break/fix requests*
- *Applications vendor SME coordinate*

#### ***Network Health & Security***

- *Provision servers both on premises & in the cloud, or we are able to host virtual servers in our data centers*
- *Monitor & maintain network, server, & storage equipment*
- *Monitor threat evolution & maintain security updates*
- *Perform backups & recovery*
- *Maintain antivirus system*
- *Update Windows & applications*
- *Maintain workstation, laptop, & printer inventory*
- *Manage secure remote access with MFA*

#### ***Continuous Education***

- *End-user training*
- *Security awareness training*

#### ***Planning & Reporting***

- *Monthly service ticket history*
- *Quarterly report*
- *MS security score review*
- *Inventory reporting*

#### ***Cloud Services***

- *Cloud-based endpoint management*
- *Cloud managed print*
- *Cloud hosting solutions- AWS & Azure*

#### ***Application Managements***

- *Email*
- *Existing ERP*
- *Office 365 & M365*

#### ***Cybersecurity***

- *Internal & external vulnerability scanning*
- *Penetration testing*
- *Incident management & response*